## Summary of last months meeting

Jan Wilberg reported research she completed since the last meeting. The summary is below. This research included a personal interview from Attorney Ann Laatsch of Justice Point 2014. Please see attached handout.

- State estimate is 32,901 with Serious and Persistent Mental Illness
- 75,000 are all ready on benefits
- · Tension between providing inability to work and disability
- 66% of application denied
- 88% of reconsiderations requests denied
- Milwaukee Office of Disability Adjudication processing time is successful application 477 days, down from 616 days.
- 30% approval rate at hearing level, 44% nationally and Wisconsin ranks 47/50

## SOAR

- Approval rate in WI for application is 65% nationally
- Days to obtain a successful application is 100.

Critical components of best practice for assisting applicants with SSI/SSDI

- dedicated staff
- maintain contact
- authorized representative
- · medical records and medical support summary
- assessment
- quality review
- electronic submission
- SSA/DDS Collaboration
- Avoid Consultative Examinations
- Payee
- Employment
- · Outcome tracking
- Funding sustainability

## SOAR

- recommendation to have the community develop a SOAR Collaborative
- The membership could include:

  - SSA Office

  - Milwaukee County
  - Hospital Systems
- Financial Assisters Group is chaired by Emily Palmer which is connected to the Milwaukee Health Partnership
- Present at MHRD agenda setting data and what it would take in order to get a collaborative formulated.
- States have failed because they have not resourced or funded the SOAR Collaborative Process.
- What would be needed in order to sustain SOAR and a Collaborative in the Community?
  - Training and certification
  - Dedicated position to operate the collaborative
  - Quality overview
- Discussion regarding Physicians as they are an important component of the disability determination process

## Action Summary:

- Invite member of subcommittee to present at the next Mental Health Redesign no July 9, 2014.
- See endorsement from the MHRD
  - o A SOAR Collaborative will help assist in SMART Goal 11
  - Elicit feedback and ideas of the group at large.